

SAWCO WATERWORKS

CORPORATE COMMITMENT

To provide our shareholders with reliable and good quality water service at a cost effective rate

Annual Shareholder's MEETING

Each year, the San Antonio Water Company holds a meeting of the shareholders. It is a time to review the Company's previous years business, projects, and finances. Every two years there is an election of directors, this year being a nonelection year. All shareholders are welcome and we hope to see you there!



Tuesday, April 14, 2026
6:00 PM



Carnegie Library
123 D St.
Upland, CA 91786

The Safe Drinking Water Act requires once every five years the EPA issue a list of unregulated contaminants to be monitored by public water systems. The fifth Unregulated Contaminant Monitoring Rule (UCMR 5) requires sample collection of 30 chemical contaminants to better understand the prevalence and amount of PFAS and lithium in the drinking water systems.



Scan the QR code to be directed to the website to view results.

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RAINFALL DATA

	2024	2025	2026
Jan	6.26	0.94	2.4
Feb	5.99	4.77	4.67
March	10.9	2.7	
April	1.44	0.68	
May	1.14	0.96	
June	0.79	0.37	
July	0	0	
Aug	2.94	0.03	
Sept	0.94	0.33	
Nov	0.16	2.5	
Dec	1.28	5.04	
Total	32.6	24.1	

GENERAL MANAGER'S CORNER

SAN ANTONIO WATER COMPANY RATE CHANGES FOR 2026

San Antonio Water Company is a non-profit private organization. All revenue received goes directly into providing customer service and delivering water. In fact, California law requires mutual water companies to derive no less than 85% of revenue from providing services to shareholders. In Autumn of 2024 the Company hired Willdan Financial to analyze our rates and charges and make suggestions based on three goals. The overall goal was to make sure the Company's revenue matched expenses while maintaining capital and operating reserves.

Two smaller goals were to increase revenue stability and better align the Company's rate structure with industry standards. This is the first rate review the Company has conducted in eight years, knowing that inflation increases between 2021 and 2024 have had an impact on our operating costs.

For this study the Company used 2024 as a base year. Our Operating costs in 2024 were \$4.1M. In addition to operating costs, the Company must also consider Capital Improvements, pipeline replacements and such. Given our current portfolio of facilities, the Company should be collecting roughly \$1.8M each year for facility replacement. Combining the two numbers shows that the Company should be collecting \$5.9M every year through fixed and water charges.

Wrapped up in Spring of 2025, the study showed that the Company has a revenue shortfall of about \$500,000 from our funding needs.

Working with our consultants, staff developed a plan to increase all billing charges by 4.75% per year for the next five years. Again, this is the first time in eight years that the Company has adjusted rates.

In addition, and to stabilize revenue flow, staff proposed that the Company raise the fixed meter fee and reduced the cost of water. This is a 'net-neutral' revenue adjustment that is not intended to bring in any more or less revenue. Net-neutral revenue adjustments do not mean that individual shareholders won't see an increase in their own personal bill.

The rates in 2025 and prior years generate about 17% of the Company's revenue from fixed meter fees. The new adjusted rates for 2026 increase the fixed meter fees to bring in about 30% of the Company's revenue. The remaining 70% of revenue will continue to be through water sales. This adjustment to the meter charge is based on the American Water Works Association (AWWA) standards. The monthly charge for a ¾" meter will be going from \$10/month to \$23.14/month. To offset that increase, the Tier 1 water charge will drop from \$0.68/748 gallons to \$0.59/748 gallons.

At its July 2025 meeting the Board adopted the new rates and fees that went into effect on January 1, 2026. The new rates accomplish our three original goals: stabilizing company revenue flow during the year, adjusting rates to account for inflation, and aligning closer to industry standards. We understand that rate increases are never popular, and we worked hard over the past year to find a solution that provided equity and fairness while ensuring the Company remains in a healthy position going forward.

If you would like more information on our rate study and adjustments, please visit our website at www.sawaterco.com. And please reach out if you have any questions or comments. I am always happy to listen.



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(909) 982-4107

STICKY MONKEY FLOWER



Appearance & Name:

Comes from resemblance to a monkey's face; beautiful colors from yellow, red, blue-purple, to orange,

Wildlife Attraction:

Excellent for attracting hummingbirds, bees and butterflies, serving as an important source of nectar

Habitat:

Native to California, thrives in chaparral, woodlands and coastal bluffs, act as natural water filtration for ponds & water gardens

Care:

Drought tolerant, moderate growth rate, flowering season summer, spring, winter, plant type-shrub, low water/well-draining



WHAT YOU WATER... GROWS!



Please remember to save water during the rainy season. We recommend turning off your sprinklers before the rain event and keeping them off for 48 hours after.



Chino Basin Water Conservation District helps teach you how to plan, install, and care for a waterwise garden. Check out www.cbwcd.org for lots of tips and tricks!



We are thrilled to announce the addition of two new members to our team! Please help us welcome Felicia & Carly who both joined us October 2025.

MEET FELICIA MONTANO

Felicia is the new Accounting and Personnel Specialist. She brings prior Accounting experience working for a small business and is quickly adapting and enthusiastic on her new role. When she is not paying invoices, you can find her at a National Park or a country concert.

MEET CARLY DENHARTOG

Carly is the new Administrative and AR Specialist. With her prior experience in Medical Billing, she brings extensive knowledge and is already implementing new ideas for work processes. She loves spending time with her son at the park and enjoys a good book.

When asked what drew them to SAWCo and what they enjoy so far they both answered: "They love the small, family-like environment"



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 www.sawaterco.com

SAWCo Waterworks
 is produced quarterly to keep San Antonio Water Company shareholders informed about water related issues and upcoming events. If you have any questions or comments, please call the office at 909-982-4107.

Board of Directors
 Rudy Zuniga- President
 Will Elliott- Vice President
 Bob Cable- Secretary
 Bill Velto- CFO
 Kati Parker- Director
 Bob Bowcock- Director
 Becky Miller- Director

General Manager
 Brian Lee

Designer/Editor
 Carly DenHartog
 Tiffany Dickinson

"Spring-Cleaning" Water Checklist

Spring is the perfect time to inspect your home and property's water fixtures before the high-demand summer months arrive! Inspect the places listed to help ensure you're ready for summer.

Exterior

- Irrigation systems
- Outdoor faucets
- Garden hoses
- Pool equipment
- Pressure regulators
- Water heaters

Kitchen

- Sink faucet and handles
- Garbage Disposal
- Dishwasher
- Refrigerator

Bathroom

- Sink faucet and handles
- Under the sink
- Toilet
- Shower head and tub spout

To keep your water flowing smoothly and maintain good water quality, we recommend cleaning your faucet aerator regularly. Unscrew the aerator from the faucet, rinse it under running water, and gently brush away any mineral buildup or debris. Reattach it securely once clean.

IMPORTANT DATES

Annual Shareholder's Meeting-
 4/14/2026 at 6:00 PM
 Board Meeting - 4/21/2026
 Board Meeting - 5/19/2026
 Memorial Day- Office Closed
 5/25/2026
 Board Meeting - 6/16/2026

Moderate Shortage Stage WATER ALERT

- Outdoor Watering:
 Even # Address = even # days of the month
 Odd # Address = odd # days of the month
- No washing automobiles from noon- sundown
- No washing off driveways or sidewalks
- No pool fills between 10 am- 6 pm
- Excessive run off prohibited