



SAN ANTONIO WATER COMPANY

CORPORATE COMMITMENT

WINTER
EDITION 2025

To provide our shareholders with reliable and good quality water service at a cost effective rate

SAWCO WATERWORKS

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RAINFALL DATA

	2023	2024	2025
Jan.	6.26	2.28	.94
Feb.	5.99	15.90	4.77*
Mar.	10.86	6.10	2.70
April	1.44	1.60	.68
May	1.14	.78	.96
June	.79	.00	.37
July	.00	.00	.00
Aug.	2.94	.00	.03
Sept.	.94	.00	.33
Oct.	.16	.39	2.5
Nov.	.81	.19	5.77
Dec.	1.28	.00	
TOTAL	32.61	27.24	19.05

1958-2013 Annual rainfall average: 22.40"
 Rainfall data collected from www.usace.army
 equipment malfunction, this is an estimate

18th Annual San Antonio Canyon Watershed Clean Up Day



Thank you to all of the volunteers (over 60 this year!) including the boy and girl scouts who helped pick up trash around the San Antonio Canyon to keep our Watershed clean and a safe and reliable water source. The troops were treated to a model presentation from Chino Basin Water Conservation District on the function & importance of the Watershed.



Hosted By:



Special Thanks To:



GENERAL MANAGER'S CORNER

San Antonio Water Company Rate Changes for 2026

In Autumn of 2024 the Company hired Willdan Financial to analyze the Company's rates and charges and make suggestions based on three goals. The overall goal was to make sure the Company's revenue matched expenses while maintaining capital and operating reserves. Two smaller goals were to increase revenue stability and better align the Company's rate structure with industry standards. This is the first rate review the Company has conducted in eight years, knowing that inflation increases between 2021 and 2024 have had an impact on our operating costs.

For this study the Company used 2024 as a base year. The Company's operating costs in 2024 were \$4.1M. In addition to operating costs, the Company must also consider Capital Improvements. Given the company's current facilities, the Company should be collecting \$1.8M each year for facility replacement. Combining the two numbers shows that the Company should be collecting \$5.9M every year through fixed and water charges.

Wrapped up in Spring of 2025, the study showed that the Company has a revenue shortfall of about \$500,000 from the funding goal.

Working with the Company's consultants, staff developed a plan to increase all billing charges by 4.75% per year for the next five years. Again, this is the first time in eight years that the company has adjusted rates.

In addition, to stabilize revenue flow, staff proposed that the Company raise the fixed meter fee and reduce the cost of water. This is a 'net neutral' adjustment that is not intended to bring in any more or less revenue. Current rates generate about 17% of the Company's revenue from fixed meter fees. The new adjusted rates will increase the fixed meter fees to bring in about 30% of the Company's revenue. The remaining 70% of revenue will continue to be through water sales. This adjustment to the meter charge is based on the American Water Works Association (AWWA) standards. The monthly charge for a ¾" meter will be going from \$10/month to \$23.14/month. To offset that increase, the Tier 1 water charge will drop from \$0.68/748 gallons to \$0.59/748 gallons.

At its July 2025 meeting, the Board adopted the new rates and fees that will go into effect on January 1, 2026. The new rates accomplish our original three goals: stabilizing company revenue flow during the year, adjusting rates to account for inflation and meeting industry standards. We understand that rate increases are never popular, and we worked hard over the past year to find a solution that provided equity and fairness while ensuring the Company remains in a healthy position going forward.

If you would like more information on our rate study and adjustments, please visit our website at www.sawaterco.com. And please reach out if you have any questions or comments. I am always happy to listen.



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What's Happening?

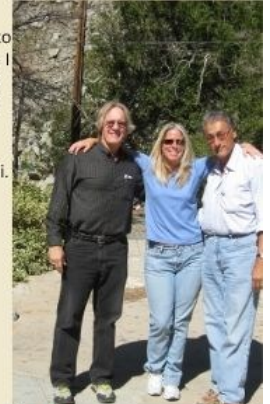
A New Journey

In January of 2026 a foundational employee of the Company will be retiring. After 33 years, Teri Layton has decided to hang up her superhero cape and call it quits. While I am absolutely excited for Teri to begin her next adventure in life, I am also sad to see her go. Teri has been instrumental in modernizing and advancing SAWCO, from budgets to policy implementation. She is leaving a legacy of professionalism, friendship and leadership. It is safe to say the Company will not be the same without her. Teri has told me that she originally intended to stay at SAWCO a short time until 'something better' comes along. I am personally thankful that she stayed, rolled up her sleeves and created that 'something better' here at SAWCO. We wish her well on whatever road she next decides to walk down. Godspeed, Teri. We will miss you.

When Teri started at SAWCO in 1992...

- George H.W. Bush was president.
- Microsoft Windows made the leap to version 3.1
- The Cartoon Network and the Sci-Fi channels launched
- Disney released Aladdin and The Muppet Christmas Carol
- The average price of a house was \$123,000
- Median household income was just over \$30,000
- Movie tickets cost around \$4
- A new car costs around \$16,000
- Compact discs outsell audio cassettes for the first time in the United States
- World Series - Toronto Bluejays defeated Atlanta Braves for their first ever championship

— HAPPY —
Retirement



Happy Retirement

It is not everyday you get an employee with such discipline, motivation, and great support. Roberta Thomas is an exemplary employee and SAWCo has been so fortunate to have her since she joined our staff in 2006. She is a critical piece of our team in creating the quarterly Newsletter, yearly Consumer Confidence Report (CCR), shareholder billing, and coordinating the Conservation programs. Her charisma and strong work ethic will leave a lasting impact on the Company. Roberta, we hope this next chapter of yours brings you happiness, relaxation, and adventure. You will be dearly missed.



ROBERTA THOMAS

Year 19



SAWCo Waterworks

is produced quarterly to keep San Antonio Water Company shareholders informed about water-related issues and upcoming events. If you have any questions or comments, please call the office at 909-982-4107.



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GENERAL MANAGER

Brian Lee

DESIGNER/EDITOR

- Roberta Thomas
- Tiffany Dickinson
- Carly DenHartog



Water Alert

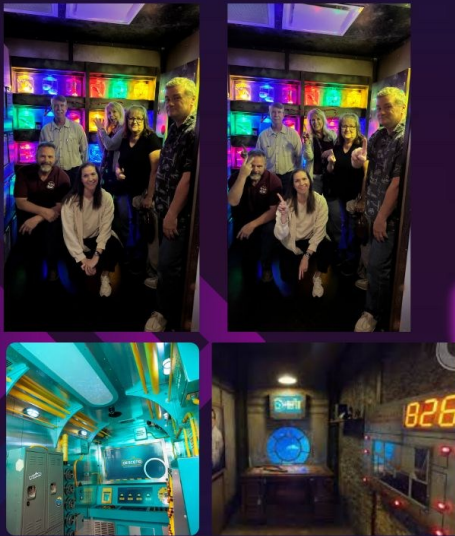
Moderate Shortage Stage

- Outdoor Watering:
 - Even # address = even # days of the month
 - Odd # address = odd # days of the month
- No washing automobiles from noon – sundown
- No washing off driveways or sidewalks
- No pool fill between 10 am – 6 pm
- Excessive run off prohibited

IMPORTANT DATES

DEC. HOLIDAY 1/2 DAY	12/24/2025
DEC. HOLIDAY	12/25/2025
JAN. HOLIDAY	01/01/2026
MARTIN LUTHER KING DAY	01/19/2026
JAN. BOARD MEETING	01/20/2026

The Depths



Under the sea, in the depths of the ocean, The Depths Crew were sent to investigate a deep-sea laboratory to uncover the truth behind mysterious experiments in a submarine. The crew integrated their skills to unlock the truth and pilot the submarine together to survive.

Team Building



Both teams escaped successfully!

Timeliner: Train Through Time



All aboard the Timeliner! This time-traveling train was a bumpy ride for the Timeliner Team. They collaborated as a team visiting multiple centuries, finding clues, and solving puzzles, to fix the past to save the future before the timeline collapses.